Financial Survey
Please let us know how strongly you agree or disagree with the following statemen

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When paying for a service, I always look for an option to pay electronically
am very comfortable in using electronic systems to pay bills including Zelle and Venmo
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will pay a bill using a credit card even if I'm charged a fee
pay my bills both electronically and by check, I'm flexible and it
I pay my bills both electronically and by check, I'm flexible and it do
If I can't pay a vendor electronically, I would not use that vendor
cant pay a vendor electronically, I would not use that vendor
would rather pay my dues once a year ( $\$ 1800$ ) rather than the hassle of paying twice a yer $\$ 900$
would rather pay my dues once a year ( $\$ \$ 800$ ) rather than the hassle of paying twice a year $\$ 900$
would prefer to have my dues payments broken to $\$ 150$ monthly instead of $\$ 900$ twice a year


Promoter Detractor net percentar, Statement is true if $>30 \%$

| 94 | 17 |
| :--- | :--- |
| 35 | 63 |
| 88 | 32 |
| 30 | 84 |
| 42 | 57 |
| 26 | 78 |
| 52 | 50 |
| 13 | 93 |

$$
\begin{aligned}
& 56 \% \text { Yes } \\
& -20 \% \\
& 41 \% \text { Yes } \\
& -39 \% \text { Yes } \\
& -11 \% \\
& -38 \% \text { Yes } \\
& 1 \% \\
& -58 \% \text { yes }
\end{aligned}
$$

